



At Your Dog's Pace Privacy Policy

Last Updated 27th June 2022

Our contact details

Name: Jennifer Elvey

Address: 11 Welch Walk, Buckshaw Village, Chorley, Lancashire, PR7 7HQ

Phone Number: 07891142957

E-mail: info@atyourdogspace.co.uk

The type of personal information we collect

We currently collect and process the following information:

Personal identifiers, contacts and characteristics which are:

- Names
- Addresses
- Contact numbers
- Email addresses
- Website user stats

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- So that we can contact you regarding our services

We also receive personal information indirectly, from the following sources in the following scenarios:

- Google Analytics and any other social medias accounts you may contact us from.

We use the information that you have given us in order to provide our services.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

Your consent. You can remove your consent at any time. You can do this by contacting info@atyourdogspace.co.uk and at your request will securely destroy all your data.

How we store your personal information

Your information is securely stored in a password protected folder. Physical data is stored securely in a locked cabinet.

We actively keep your personal details for the duration of which we are providing you a service. We then securely archive your data for the purposes of in case of any future legal issues. If requested, we will then dispose your information by shredding and/or permanently deleting from any of our digital sources.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@atyourdogspace.co.uk or 07891142957 if you wish to make a request.

How to voice your concerns

If you have any concerns about our use of your personal information, you can make a complaint to us at info@atyourdogspace.co.uk or 07891142957

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>